

Support Coordination inc. Specialist (SC)



What does our SC team do?

Our Support Coordinators will support you to understand and implement the funded supports in your plan and link you to community, mainstream and other government services.

Your Support Coordinator will assist you to negotiate with providers about what they will offer you and how much it will cost out of your plan. Support coordinators will ensure service agreements and service bookings are completed. They will help build your ability to exercise choice and control, to coordinate supports and access your local community.

Coordination of supports

This support will assist you to build the skills you need to understand, implement and use your plan. A support coordinator will work with you to ensure a mix of supports are used to increase your capacity to maintain relationships, manage service delivery tasks, live more independently and be included in your community.

Addressing issues faced with participation and service providers:

- Regular management of the plan to meet changing needs
- Management of services from different suppliers
- Navigate, and better understand the NDIS and the plan
- Breakdown the plan and assist the participant to get the most out of the plan
- Connects and coordinates your required supports
- Gets quotes for services and service agreements with providers
- Resolving points of crisis with providers
- Monitors the goals and outcomes
- Housing Needs
- Prepares for the review process, including gathering reports from providers
- Reports back to the NDIS

Eligibility

All ages

Specialist Support Coordination

This is a higher level of support coordination. A Specialist Support Coordinator will do all that is listed in Coordination of Supports, as well as assist you to manage challenges in your support environment and ensuring consistent delivery of service. It is for people whose situations are more complex and who need specialist support.

Eligibility

All ages