

## Social Work

Our Social Workers focus on maintaining and enhancing your quality of life in a range of settings to facilitate empowerment and assist you. Our work includes individual planning, counselling, coordination and case management, as well as advocacy.

Our Social Workers facilitate your empowerment (and that of your family and community) to achieve your needs, goals and aspirations.

### The role of the Social Worker focuses on the following:

- Information and advice to navigate services and access resources
- Advocacy
- Co-ordinating your services
- Emotional support
- Social workers offer:
- Individual and family assessments in order to offer appropriate support in services
- Counselling and therapy
- Support to assist with life transitions in areas such as high school, accommodation, vocational placements etc
- Education on understanding relationships and friendships
- Conflict resolution for individuals, families and carers
- Crisis support

### Eligibility

All ages



## Key Work

Our Key Workers use a family-centred approach. We understand how important it is to work in partnership with families. Working in partnerships gives families choice and control about how to support their child.

### Your Key Worker will work very closely with you and any other significant people in your child's life to provide you with:

- Support in meeting with an NDIS planner
- Help to find options
- Guidance to make informed decisions about your child's development
- Flexible, responsive services that change over time to meet the changing needs of your child and family
- Assistance in developing goals with you for your child which focus on your priorities
- Support to embed goals for learning in your everyday activities and routines
- Support to access local community services and activities, e.g. childcare, school, shopping centre, local park, sports groups

# Social Work & Key Work

Your Key Worker will work very closely with you and any other significant people in your child's life to provide you with (continued):

- Coaching and mentoring to implement strategies and techniques for your child's development into daily routines
- Access to training that supports the needs of your family
- Answers to any questions or concerns you may raise
- Ways to communicate with other services and professionals
- Support to co-ordinate all of services who currently support your child and family

## Eligibility

Early Intervention (under the age of 7)